

Privacy Policy

This policy sets out how Action Netball and associated businesses use and protect any information that you give when you use our website.

Action Netball may change this policy from time to time by updating this page. This policy is effective from January 2019.

Information we collect

We may collect the following information:

- name
- contact information including email address, phone numbers
- demographic information such as postcode
- other information relevant to customer surveys and/or offers
- Payment and transaction history
- Photographs and video footage

What we do with the information

We require this information for the following reasons:

- Internal record keeping and operation of our services
- We may periodically send promotional communications about products, special offers or other information which we think you may find interesting using the contact information which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, SMS or mail. We may use the information to customise the website according to your interests.
- We may provide contact and financial information to third party credit control agencies to assist us in collecting arrears.
- We may contact you via email, post, phone or SMS to inform you about match cancellations, changes to fixtures, rule changes or other matters relating to the league.
- We may also contact you during or once you have left the league to keep you informed of our services and to offer you other opportunities in your area. If you do not wish to receive these communications, you can unsubscribe at any time by emailing theteam@action-netball.com.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Controlling your personal information

You may view and amend the information we hold about you at any time under the Data Protection Act 1998 by emailing theteam@action-netball.com.

Email Marketing

By registering for a league or event you will be entered in to specific databases and will receive direct email marketing for those interests. You may also receive email marketing or special offers from us on behalf of any of our partners, affiliates or sponsors. All of these email communications will have an unsubscribe link at the bottom of the email. Should you unsubscribe you will not receive ANY further email that are not specific to a league or event.

Customer photography & video usage

Action Netball may take photographs or videos of its customers at sports leagues, prize giving and events. By participating in an Action Netball sport league, all customers automatically grant Action Netball a non-exclusive, worldwide, irrevocable, perpetual licence to use any such content, for marketing purposes.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety.

Your Consent

By registering with Action Netball, you consent to our websites privacy policy.